

PHA QUALITY STANDARDS NEWS

December 2016

PHA quality standards for services promoting mental and emotional wellbeing and suicide prevention

Improving mental health and wellbeing and reducing levels of suicide in the population of Northern Ireland is a key priority for the Public Health Agency (PHA). Quality improvement is a common goal and is central to the development of health and social care services. Improving quality is focused on three main areas integral to the modernisation and reform agenda:

1. Setting minimum standards to strengthen services, practice and improve outcomes for service users.
2. Improving governance arrangements and improving the way in which service providers across all sectors manage their business.
3. Improving the way in which the service providers are held to account for the services they provide.

(Source: PHA Quality Standards for Services Promoting Mental and Emotional Wellbeing and Suicide Prevention, Jan 2015, p. 4)

Updated standards

The standards have been reviewed and updated to ensure they contain appropriate links to guidance and/or supporting documentation. The following links have recently been updated:

- ⇒ Investing in Volunteer Standards (C2.2)
- ⇒ Good Management Good Records (C3.3)
- ⇒ Accessibility Business Checklist (C3.1) replaced 'Change a Little Change A lot' disability tool
- ⇒ Serious Adverse Incident (C3.7)
- ◆ Additional guidance has been added at the start of the training standards to highlight who this standard applies to.
- ◆ Wording has been slightly changed within additional standards to ensure the organisation is aware of the need to carry out an assessment against the core standards.

Download
the
Standards
from PHA
website

<http://bit.ly/MHstandards>

Want to find out more?

The PHA would like to acknowledge the work of the CLEAR Project in the development of the quality standards framework.

If you want to attend a workshop on the quality standards or find out more information, please contact the CLEAR Project on 02871383386 or email brenda@derryhc.com

